



ISO 9001:2015 clause table with explanation

| Clause | Clause Title | Simple Explanation | Example (Factory) |
|--------|-------------------------|---|--|
| 1 | Scope | Defines what the ISO system applies to in the company | SSA manufactures valves, strainers, fittings |
| 2 | Normative References | Other standards used with ISO | ISO 9000 definitions |
| 3 | Terms & Definitions | Explains important ISO words | Quality, process, non-conformity |
| 4 | Context of Organization | Understand company, market, and customer needs | Customers need leak-free valves |
| 5 | Leadership | Management must support quality and provide direction | Management defines quality policy |
| 6 | Planning | Identify risks and plan improvements | Plan to reduce valve leakage |
| 7 | Support | Provide resources like people, machines, documents | Trained workers and calibrated gauges |
| 8 | Operation | Actual process of making the product | Machining → Inspection → Assembly → Testing |
| 9 | Performance Evaluation | Check if the system works properly | Internal audit and customer feedback |
| 10 | Improvement | Fix problems and improve the system | Corrective action for leakage issue |

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