



ISO means **International Organization for Standardization**.

ISO audits check the process, not the person.

ISO is for system improvement, not fault finding

It provides **global standards** so companies produce **consistent quality products and services**.

Example standards:

- **ISO 9001** – Quality Management
- **ISO 14001** – Environment
- **ISO 45001** – Safety

ISO 9001 – Quality Management System

ISO is a **set of rules that help companies work in an organized way**.

It ensures that:

- Products are **made correctly**
- Customers **get what they expect**
- Mistakes are **reduced**

👉 Simple meaning:

ISO means doing work in a correct and consistent way every time.

Example in your factory:

If a valve must be **hydro tested at 300 bar**, every valve must be tested the same way.

Not:

- one person tests 300 bar
- another tests 250 bar

ISO ensures **same process every time**.

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